

## WARRANTY REGISTRATION

In order to process the warranty for your project, please fill out the information requested below.

Dealer Name:	
Client Name:	
Project Name:	
MetWall Sales Order No.:	
Project Completion Date:	
Project Location Address:	

Please include at least 2 color photos of the completed project and send them with this filled-out form to [customerservice@metrikaoffice.com](mailto:customerservice@metrikaoffice.com)

## METWALL WARRANTY

MetWall warrants its products to be free from defects according to the following terms and conditions:

### Warranty Periods

- MetWall aluminum profiles and accessories: ten (10) years.
- MetWall parts that are wearable, or movable (including, but not limited to, lock sets, ladder pulls, closers, and openers): one (1) year.
- The warranty on all products not manufactured by MetWall will be for the period, and according to the terms and conditions specified by the original manufacturer.

### Claims

In order to make a claim, the client shall notify MetWall immediately in writing, stating full particulars of the claim. MetWall will, once evaluated the claim, replace the product once it's returned or dispatch a technician to the client's premises to service it or repair it. Regarding any products which are not manufactured by MetWall, the warranty of the manufacturer shall apply and be exclusive of all other remedies.

### Exceptions

This warranty will not apply under the following circumstances:

- Defects that arise from the misuse, negligence, alteration, improper assembly, disassembly or repair by non-MetWall approved installer, or use other than normal periodic use.
- Natural variations in materials such as laminates and woods, including color fastness and matching of such materials. These variations are not defects but a normal incident to the use of such materials.
- Defects attributable to normal wear and tear not resulting in loss of functionality of the product.

Except as otherwise agreed by Metwall in writing, this warranty applies to all products.